

► all current MSA/WSA customers and prospects, resellers and distributors

MSA and WSA Upgrade Policy

Last Updated: March 19, 2009

Upgrade Program

Microsoft has announced major upgrades to the two software products that form the core of our MSA and WSA product lines. In the fourth quarter of this year Microsoft will release **Threat Management Gateway**, a major upgrade to their current **Internet Security and Acceleration Server** (ISA 2006) and the **Unified Access Gateway**, an upgrade to the **Intelligent Application Gateway** (IAG 2007). This Product Bulletin is a statement of Celestix Networks' policy with respect to those Microsoft upgrades.

A Celestix MSA3000 or higher (MSA4000, MSA5000, MSA6000 or MSA8000) customer who purchases their system in 2009, with a full service support agreement in effect at the time of the TMG release can request and receive a software upgrade to Threat Management Gateway (TMG). The upgrade will include any underlying operating system or BIOS upgrade that is required to run TMG.

Any Celestix WSA customer who purchases their system in 2009, with a full service support agreement in effect at the time of UAG release can request and receive a software upgrade to the Unified Access Gateway (UAG). The upgrade will include any underlying TMG, operating system or BIOS upgrade that is required to run UAG.

System Hardware

These upgrades will not include any modification of the customer's system hardware.

Professional Services Products and Customizations

Many customers have customized their installations locally or using Celestix Northstar Professional Services products. These products and customizations may not be compatible with TMG and UAG and are not included in this upgrade offer. Customers with such customizations should contact Celestix Northstar Professional Services to discuss upgrading those products. To restate this, Celestix will provide the software update but it may be incompatible with pre-existing customizations. In this case the customer must be responsible for upgrading their customizations.

Service Contract Requirement

This offer is only available to customers with active 8x5 or 24x7 full service support agreements.

Microsoft Software Assurance

This upgrade policy is the policy of Celestix alone. It is not related in any way to any upgrade commitments of Microsoft as part of the Microsoft Software Assurance program or any other program of Microsoft.

IAG Client Access Licenses

This upgrade is for the ISA to TMG or IAG to UAG server software upgrade only. If IAG CAL's are applicable, customers should refer to their CAL agreement to determine upgrade requirements and rights.

System Performance

Celestix cannot make any claim or assurance as to the performance of any hardware platform running the new TMG or UAG software. We believe that the new releases have substantial new functionality as compared to earlier releases and that this additional functional complexity may require higher performance hardware in order to achieve performance comparable to the current release. Customers should carefully consider their performance requirement before ordering an upgrade.

Celestix runs an active performance characterization program. Although we have not yet characterized the performance of either of the new software releases we expect to be able to make performance estimates at the time of product release or very soon thereafter.

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